

## **Quality Management Essentials**

David Hoyle

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#### Quality Management Essentials David Hoyle

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Quality in organizations, large or small, is achieved with intelligent use of various concepts, principles, tools and techniques. For those coming to the subject for the first time, these philosophies associated with quality management can be quite overwhelming. This very readable book provides a fast track introduction and executive level appraisal of the field from a respected and experienced author.



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